**Hamleys Store Returns form - UK**

PLEASE INCLUDE THIS FORM WITH YOUR RETURN

Return Address: FREEPOST RLUU-LXHH-AHHR, Hamleys Returns, Unit 2, Royston Business Park, Greenfield, Royston, SG8 5HN

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**Customer Name:**

**Item:**

**Returns Address:**

**Daytime Telephone no.:**

**Email:**

**Purchased from:**

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We can only offer a refund when a receipt has been provided. We will call you for your card details upon receipt of your return. Please provide us with a daytime contact number

<table>
<thead>
<tr>
<th>Replace</th>
<th>Refund</th>
<th>Item Value</th>
<th>Postage</th>
</tr>
</thead>
</table>

**Item Numbers**

*Item numbers can be found listed on the till receipt*

<table>
<thead>
<tr>
<th>Faulty</th>
<th>Damaged</th>
<th>Unwanted</th>
<th>Incorrect</th>
</tr>
</thead>
</table>

**Reason for return**

**Comments:**

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**Part 2 Hamleys Internal use only**

**Return received:**

**Actioned by:**

**Replacements**

Item replaced and delivery number:

**Refunds**

Receipt received: Yes [ ] No [ ]

**Action taken with returned item**

Shrink [ ] Back in stock [ ] RTV [ ] Inter Store Transfer [ ]

**Hamleys Internal use only - Contact log**

1st Contact: [ ] 2nd Contact: [ ] Final Contact: [ ]