



The Finest Toy Shop in the World

Hamleys Store Returns form - UK

PLEASE INCLUDE THIS FORM WITH YOUR RETURN

Return Address: FREEPOST RLUU-LXHH-AHHR, Hamleys Returns, Unit 2, Royston Business Park, Greenfield, Royston, SG8 5HN

Customer Name:

Item:

Returns Address:

Item Numbers

*Item numbers can be found listed on the till receipt

Reason for return

Faulty Damaged Unwanted Incorrect

Daytime Telephone no.:

Comments:

Email:

Purchased from:

We can only offer a refund when a receipt has been provided.
We will call you for your card details upon receipt of your return.
Please provide us with a daytime contact number

Replace Refund Item Value Postage

Part 2 Hamleys Internal use only

Return received:

Actioned by:

Replacements

Item replaced and delivery number:

Refunds

Receipt received Yes No

Action taken with returned item

Shrink Back in stock RTV Inter Store Transfer

Hamleys Internal use only - Contact log

1st Contact: 2nd Contact: Final Contact: